

Setting up your Hotmail

Because of the word “drugs” in our email address, Hotmail automatically puts emails from us into the junk folder. This means you would miss out on important emails about your order. To avoid this, just follow the following steps.

1. Log into your **Hotmail** account.
2. Click on the **Options** button in the top right of the screen



3. In the **Junk e-mail** section, click on **Safe and blocked senders**



4. Click on **Safe Senders**



5. Type **orders@dogdrugs.co.uk** into the box and click **Add to list >>**



6. You should then see **orders@dogdrugs.co.uk** appear in the **Safe senders and domains** box:



7. If you have any difficulty with this, please contact us and we'll talk you through it. We can still receive your emails.